

Evergreen Oak and Creekmoor Surgeries

Patient Survey 2016/2017

We would be grateful if you could complete our Patient Survey for 2016/2017 by answering the questions below.

Survey is also available to complete on our website www.evergreenoaksurgery.co.uk should you prefer.

Please circle your answer below

1) Please tell us your age group

Under 25 25 to 44 45 to 59 60 to 74 75 or over

2) How easy do you find it is to get an appointment at the surgery?

Very Easy Easy Don't Know Difficult Very Difficult

3) Do you like to have music on in the background whilst waiting to be seen?

Yes

No

If **yes** do you prefer:

Pop Music Classical Soft Background Music Other

4) Are you aware that you can book your appointment and order prescriptions on line?

Yes

No

If **no** please contact the surgery for further information

5) If you have difficulties getting to the surgery are you aware that you can order transport to your appointment through Friends of Evergreen Oak Surgery?

Yes

No

If **no** please contact the surgery for further information

6) Are you aware that we have a website? www.evergreenoaksurgery.co.uk

Yes

No

7) If you have answered **no** to any of the above questions can you suggest how we could promote these services?

Please write your suggestion over the page:

Please write your suggestion in the box below:

Would you recommend your Friends and Family to Evergreen Oak Surgery?

Extremely likely

Likely

Neither Likely nor Unlikely

Unlikely

Extremely Unlikely

Don't know

Please tell us if there is anything we could do better?

Thank you for taking part in our survey